



**AMERICAN BUS ASSOCIATION**

*Representing the motorcoach, tour and travel industry*

March 3, 2006

Clint Swindall  
Gold Stars Speakers Bureau  
3275 West Ina Road, S-109  
Tucson, AZ 85741

Dear Clint,

On behalf of the American Bus Association, the Marketplace Advisory Committee and the Marketplace Education Subcommittee, please accept our sincere thanks for your contribution to the 2006 American Bus Marketplace. The 2006 Marketplace was the largest, most productive ABA Marketplace to date. More than 3200 delegates attended the education seminars, with an outstanding 96% of attendees rating the seminars "above average" to "excellent" on their evaluations. This is quite an accomplishment, made possible by your professionalism, energy and invaluable message.

Individually, you made quite an impression on our delegates. The enclosed education seminar evaluations reflect that the ideas you presented were useful in both their professional and personal lives. Below are just a few of the comments from your seminar evaluation, which reinforce the importance of your message:

- Absolutely excellent material. Well researched and well presented. Presented with authority/mastery of material.
- I've been to many "sales" speeches throughout my years in sales. This guy is awesome! He is a really good speaker. Invite him back to ABA again!
- I would like to hear more from this speaker. He holds your attention with subject matter you need to make your business a success.

ABA is committed to providing a strong education program for the motorcoach travel and tourism industry and your contribution helped us achieve our goal. Thank you for playing such a significant role in the success of Marketplace.

Sincerely,

A handwritten signature in cursive script, appearing to read "Lynn M. Brewer".

Lynn M. Brewer  
Vice President, Meetings & Education

Speaker	Title	Head Count / Seminar	Subtotal % Rtg 7-10	Subtotal Rtg 7-10 Very Good - Excellent	Total Responses
Clint Swindall	Common Sense Selling	95	99%	86	87
Clint Swindall	Generation X in a Baby Boomer World	44	97%	35	36