



111 W. Monroe St.  
Chicago, IL 60603

October 9, 2007

Dear Clint,

Once again, thank you so much for being a part of the 2007 Harris Leadership Conference. The feedback from participants has been overwhelmingly positive. We know we gave you the tough task of going on after lunch and you certainly helped keep the crowd fired up and engaged!

Our objective for the day was to ensure the top leaders across our company understand the personal ownership and accountability they each must willingly and eagerly assume so that we can take Harris to the next level. We knew that in order to be successful, we had to provide them with tools they could use to help create our future. It wasn't going to be enough to tell them *that* they had to do it, we had to show them *how* they could do it. You helped us do just that.

Your mix of humor, personal stories and a sound business case for engaged leadership really reinforced our message and resonated strongly with our audience. To me, the most compelling aspect was the time you spent with us, getting to know our company, our challenges and our opportunities, and then fine-tuning your presentation to speak directly to our group. That meant a lot to everyone in the room and gave you tremendous credibility.

It was a pleasure to work with you and the rest of the Verbalocity team. I hope I have the opportunity again.

Warmest regards,

Amy Yuhn  
Vice President  
Corporate Communications