



**SOUTH WEST TRANSIT**  
ASSOCIATION

February 20, 2003

Clint Swindall  
Verbalocity  
c/o Awesome Speakers  
3243 Swandale Street  
San Antonio, TX 78230-4439

Dear Mr. Swindall:

On behalf of the SWTA Board, NMPTA, and myself, I want to thank you for your wonderful presentation at the Annual SWTA and NMPTA Conference in Albuquerque earlier this month. Due in part to your help, we are able to say this conference was a success. The feedback we received on your keynote speech and your breakout session was nothing but positive. The capacity to which your room was filled is testimony in and of itself. Like it or not, these people do not hang around for just anyone. I really feel like we hit a home run in choosing you as our featured speaker.

I appreciate also that you joined us for lunch and talked to some of our people one on one. I'm sure that this genuine interest in our group makes your presentation that much more meaningful.

Your office was wonderful, cooperative and pleasant to work with through the entire process. I give the entire experience a "thumbs up," and will certainly share that thought with others in the association and meeting planning industry.

Thank you again for being with us.  
Sincerely,

Carol L. Ketcherside  
Executive Director