



Enhancing Member Success Through Exceptional Service

May 18, 2001

Mr. Clint Swindall
Verbalocity
P. O. Box 700787
San Antonio, Texas 78270-0787

Dear Clint:

Thank you for your wonderful presentation at the 117th Annual Convention in San Antonio. I loved your message, delivery and humor. Great job all the way round.

I hope we will find opportunities to work together again. There are still a number of topics in your repertoire that I still want to hear!

Sincerely,

Kathy

Kathy Box
Senior Vice President - Education