



1/7/2005

Dear Clint,

I am writing to once again thank you for your help with our annual Uno convention. Not many speakers would have the courage to take on a group of sleepy, reluctant managers to kick off an early Sunday morning business meeting. Yet, you not only took on the challenge, you engaged the group AND you got them laughing with you for your entire session – what a feat!

Congratulations - it isn't often that I come across a personality so impactful that our people continue to speak about them (and quote them) months after the event. "TELL ME SOMETHIN' GOOD" has become the mantra for our operations people these days.

On a personal note, I work with lots of speakers, consultants and vendors. Rarely have I met someone so willing to take the time to learn about my business and my company. I suspect this is why our people liked you so much. Your unassuming, friendly approach worked for them. They felt you really understood and addressed their business challenges. Even our execs (who are a pretty experienced bunch) enjoyed listening to you – thanks, you made me look good!

From my perspective, you are a top notch professional -- a real pleasure to work with -- and I hope I have opportunities to work on other projects with you in the future.

With Warm Regards,

Mari Anne Snow
Director of Training
Uno Restaurant Corporation, LLC